



Customer Case Study

Excelsior Ambulance



About Excelsior

A statutory authority responsible for education, training & youth work. It supports the educational needs of 25,000 students and learners annually and manages 15 post-primary schools and colleges in Co Donegal, a region in the northwest corner of Ireland. They are the largest Further Education and Training (FET) Service provider in the county.

Problem

Excelsior requires seamless communication as they deal with time sensitive situations on a daily basis

Their staff are equipped with mobile devices and tablets to stay connected with base/hospitals, map fastest routes to hospitals and record patient details

EMS providers are obligated to secure their patient data and face regulatory implications if that data is leaked or compromised

Minimize distractions for employees so they stay laser focused on patient care and are not distracted by video or social networking apps

Key Highlights

Since using Corrata, Excelsior was able to prevent cyber- attacks like phishing and spyware by scanning millions of sites and apps each month

Solution

Corrata is the one-stop solution to address Excelsior's mobile security and data management challenges

- Easily deployable and works unobtrusively in the background without disrupting regular workflow Protects employee mobiles and tablets from cyber-threats like phishing, malware, spyware and WiFi hacks to ensure patient data is always secured. Corrata scans thousands of sites per day per device to ensure access to malicious sites are blocked instantly
- Remote wipe all data in the case of lost, stolen or compromised devices
- Quarantine business apps in case of low security score. This means critical apps like email are blocked and data cannot be leaked
- Block high bandwidth entertainment apps, such as YouTube or Netflix to prevent employee distractions on the job

Corrata has helped us secure patient data and ensure compliance with Government regulations such as HIPAA without any complicated software. The app is comprehensive yet easy to use and works effectively on devices without obstructing the regular duties of our EMS staff

Jared Graham - I.T. and Billing Specialist

