

Customer Case Study

Real Estate

// Problem

As a busy housing management organization with a significant fleet of mobile workers, One Housing rely heavily on mobile data each day. Ensuring their data plan is used by employees for business purposes and not incurring additional charges from data overages was a key requirement for One Housing.

// Case Background

One Housing are a non-profit organization that provide housing, maintenance, care, and support for people in the UK who struggle to find a place to live. The majority of their employees work remotely in communities with residents and therefore rely on mobile devices to communicate and record data. This provides convenience and flexibility for the employees, however it can also result in inflated data bills for the organization. To reduce 'bill shock', One Housing sought an easy to deploy, affordable solution that would enable them to improve visibility and control over the data usage of individual employees mobile devices.

// Solution

Controlling data usage and reducing costs was the number one priority for One Housing when they contacted Corrata. The organization lacked the ability to track and identify high usage events or offenders and were also unable to impose controls or restrictions to manage data consumption and associated costs.

Data Usage Control from Corrata gave One Housing visibility over mobile data usage across their entire mobile estate via the Corrata Console. This enabled administrators to track data usage in real time, receive alerts and quickly resolve potential bill shock events. The ability to apply monthly or daily data usage limits to individual employees while domestic or roaming, block high-bandwidth apps such as Netflix and YouTube, and permit business critical apps was essential. One Housing saw significant data usage changes immediately resulting in a significant reduction in mobile data plan costs and elimination of bill shock events.

"Corrata has given us predictability of our mobile data spend and saved us money from month one"

– Charles Hall, Financial Controller